

Understanding the Registry

Patient and Caregiver Initial Application Instructions

Your Qualified Ordering Physician has entered your information into the Medical Marijuana Use Registry.

*Get help logging into the Medical Marijuana Use Registry by [clicking here](#).

Step 1: Log in to the Medical Marijuana Use Registry <https://mmuregistry.flhealth.gov/>.

Step 2: Navigate to the "YOUR CARD" menu option at the top of the page to view your identification card application.



Your photograph is imported directly from your Florida Driver's License or Florida Identification card. If the photograph from your Florida Driver's License or Florida Identification card did not automatically import, please contact your physician and confirm they have entered your Social Security Number and Date of Birth correctly.

Step 3: Upload a copy of your Florida Driver's License or Florida Identification card under the Proof of Residence section. Click "Choose File." Select the file you wish to upload and click "Open." The document will appear below the "Choose File" button.

*For help uploading documents, review our guide [here](#).



Step 4: Once you have submitted a current copy of your proof of residence, you must electronically sign your application. Scroll to the bottom of the page and type in your first and last name in the appropriate boxes.

Step 5: Click on "Submit My Card Application."



- Continue on next page -

Step 6: Click the button that reads: “Click Here to Pay Online,” which will appear after you submit your card application.

Step 7: A new window will open containing the Bill2Pay interface, where you can supply your payment details. Payments by e-check and credit card are accepted. *A \$2.75 convenience fee applies to each online payment.*

You can also send your payment by check or money order, made payable to Florida Department of Health. You may mail in your payment to the following address:

Florida Department of Health
ATTN: Office of Medical Marijuana Use
P.O. BOX 31313
Tampa, FL 33631-3313

The screenshot shows a payment record page with an orange header. On the left, under 'Pay By Mail', it lists the address: Florida Department of Health, ATTN: Office of Medical Marijuana Use, PO Box 31313, Tampa, FL 33631-3313. In the center, there is a green button labeled 'Click here to Pay Online'. A red arrow points to this button from the text 'Step 6: Click "Click here to Pay Online."' which is written in red. Below the button, it says 'A \$2.75 convenience fee will be added to each online payment.' On the right, there is a large yellow question mark icon and the text 'A Payment has not been processed'.

Print the confirmation of the payment for your records after finalizing your payment.

*You can check the status of your application as it is reviewed. [Click here](#) for a guide of the icons on your online application and their meaning.

Once your Identification Card application has been approved, you will then be able to contact one of the [licensed medical marijuana treatment centers](#) and fill an order.